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APPLY NOW

Remote Chat Support Jobs – No Phone Calls, No Degree, Full Flexibility | \$25–\$35/hr

Description

Job Title: Remote Customer Chat Support Representative

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Open to applicants globally

Schedule: Fully flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – training is included

Education Required: No degree required

About the Company

A global online learning and business tools provider is expanding its remote team and currently offering **remote chat support jobs** to individuals who want a real work-from-home opportunity without phone duties. Their customer base includes entrepreneurs, remote learners, and professionals needing 24/7 chat support through structured, templated messaging platforms.

Job Overview

This is a messaging-only role that involves helping users with logins, billing issues, and navigation through written communication. You'll be using templated replies and knowledge base scripts to support users clearly and effectively—entirely through chat and email. No phones, no sales, no video calls.

What You'll Do

- Respond to customer inquiries via chat and email
- Guide users through account setup, subscription changes, and billing questions
- Follow chat scripts and saved replies to ensure brand alignment
- Escalate any complex issues to technical support
- Use a ticketing system to tag, track, and summarize conversations

Why This Job Is Ideal for You

- 100% remote and zero voice communication
- Weekly pay, always on time
- Great entry-level job with full onboarding
- Flexible scheduling, including nights and weekends
- No degree or experience required

Tools & Requirements

- Desktop or laptop with a Chrome browser
- High-speed internet (10 Mbps+)
- Typing speed of 45 WPM
- Proficiency in written English
- Self-discipline and ability to follow structured instructions

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

Pay & Shift Details

Start rate: \$25/hour

Promotion track to \$30–\$35/hour after 30 shifts with positive QA

Work a minimum of 15 hours/week. Set your own schedule weekly. Morning, night, or weekend availability is welcome.

Training & Onboarding

- 2-hour onboarding module (self-paced)
- Guided practice sessions using fake tickets
- First shift includes live QA feedback
- Paid work begins within 3–5 days after training

Example Shift Snapshot

During a Friday night 6 PM–11 PM shift, you assist one customer with a refund issue, another with applying a coupon, and a third who's locked out of their account. You solve each using support scripts, all within the chat dashboard—no calls, no waiting.

What Current Reps Say

"This job fits perfectly around my other commitments, and it's genuinely stress-free." – *Nicole H., San Diego, CA*

"Great pay, flexible hours, and no pressure to sell anything. Just help people and log off." – *Brett M., Toronto, CA*

FAQs

Do I need any experience to apply?

No. This role is built for beginners, and everything you need is provided.

Can I work from outside the U.S.?

Yes. The job is fully remote and international.

Are there any phone or video calls involved?

Absolutely not. The role is 100% written communication.

Apply Now – Real Remote Chat Support Without the Noise

Click the Apply Now button to apply for one of the most reliable **remote chat support jobs** today. Choose your hours, train quickly, and start helping customers from home—no phone, no pressure.



Disclosure

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Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Base Salary

\$ 25 - \$ 35

Date posted

May 3, 2025

Valid through

01.01.2029

Be sure to check out our partner sites at RemoteJobsSite.com,
YourRemoteWork.com and Joballstar.com