



<https://jobtacular.com/job/remote-customer-service-chat-agent/>

Remote Customer Service – Chat Support | \$25-\$35/hr | Entry-Level

Description

At Jobtacular.com, we are seeking online customer service chat agents to join our team. As a chat support agent, the most important part of your job is how you respond to questions from customers (and potential customers). We need friendly, helpful people who can work as live chat agents for businesses, answering live chat messages on their website or social media accounts. These are remote positions, meaning that you can do the work online from anywhere.

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

August 28, 2024

Valid through

01.01.2029

Responsibilities

As a live chat customer service agent, you will be required to chat in real-time, using online software to converse with customers and potential buyers. You will have documentation with answers to the most common questions and full support from the team as well. Your main responsibilities will include:

- Responding to customer inquiries in a timely and professional manner
- Providing accurate information about products and services
- Troubleshooting issues and resolving customer complaints
- Ensuring customer satisfaction and building strong customer relationships

Compensation

We offer a competitive rate of \$35 per hour.

Requirements

To qualify for this position, you need to have access to a laptop, phone, or tablet and have a reliable internet connection. You also need to have at least basic English writing skills.

Skills/Background Needed

This is an entry-level chat agent job, so full training is provided, and you do not need to have done any paid live chat work before. However, it is helpful if you have

experience with customer service or sales, as well as a friendly and outgoing personality.

Benefits of Remote Work

Working remotely offers a lot of benefits, including flexibility, better work-life balance, and the ability to work from anywhere in the world. You can avoid long commutes, save money on transportation and food expenses, and have more control over your work environment.

Working remotely also allows you to customize your work schedule to meet your personal and professional obligations. This can mean being able to attend important family events, appointments, or even travel while still being able to complete your work duties.

Challenges of Remote Work

Working remotely can also present some challenges, such as isolation, distractions, and difficulties with communication and collaboration. It's important to have a dedicated workspace and to stay connected with your team through regular check-ins and communication.

Managing your time and staying motivated can also be a challenge when working remotely. Setting clear goals and deadlines, as well as establishing a routine, can help you stay focused and productive.

Location

This is a remote work from home online position, and applicants from the United States are preferred. However, we welcome applicants from all locations and backgrounds, as long as you meet the qualifications and have a reliable internet connection.

About Jobtacular.com

Jobtacular.com is a specialized job board that focuses on remote and work from home job opportunities. Our mission is to connect job seekers with employers who are looking for remote talent. We offer a wide range of job listings in various industries, including customer service, sales, marketing, IT, and more. Our goal is to make it easy for job seekers to find the right job and for employers to find the right candidate.

At Jobtacular.com, we understand the benefits of remote work and are committed to helping job seekers find fulfilling careers that offer flexibility, work-life balance, and personal growth. We believe that remote work is the future of work and are proud to be at the forefront of this trend.

Whether you are looking for a full-time job, part-time work, or freelance opportunities, Jobtacular.com has something for you. Our job listings are updated regularly, and we offer resources and support to help you succeed in your remote career.

We invite you to explore our website and discover the many benefits of remote work. If you are interested in

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com