



<https://jobtacular.com/job/remote-customer-service-representative-work-from-home-17-hour/>

Beginners Welcome | Work From Home Customer Service Representative (Work From Home) – \$17/hour, Wage: \$25-\$35 per hour

Description

Our client is an online chat support company that provides chat reps to major brands. We are looking for a Remote Customer Service Representative to join our team. This is an entry-level position that offers a competitive hourly rate of \$15 per hour.

As a Remote Customer Service Representative, you will be responsible for providing exceptional customer service and support to customers via chat. You will have the opportunity to work from home, providing flexible scheduling options to fit your lifestyle.

Responsibilities

As a Remote Customer Service Representative, your responsibilities will include:

- Providing timely and accurate customer service via chat. You will be the first point of contact for customers who have inquiries or complaints.
- Handling customer inquiries and complaints with empathy and professionalism. You will be responsible for resolving customer issues to their satisfaction.
- Following up with customers to ensure their needs are met. You will be responsible for ensuring that customers' issues are resolved in a timely manner.
- Collaborating with team members to provide excellent customer support. You will work closely with your colleagues to provide the best possible service to our customers.
- Maintaining accurate customer records. You will be responsible for accurately documenting customer interactions and resolutions in our CRM system.

Requirements

To be considered for the position of Remote Customer Service Representative, you must meet the following requirements:

- High school diploma or equivalent. A degree in business, marketing, or a related field is a plus.
- Strong communication skills, both written and verbal. You must be able to communicate clearly and effectively with customers and team members.
- Ability to work in a fast-paced environment. You must be able to work quickly and efficiently to resolve customer issues.
- Excellent problem-solving skills. You must be able to identify and resolve issues with minimal supervision.
- Basic computer skills and familiarity with chat software. You must be

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 17

Date posted

May 18, 2024

Valid through

01.01.2029

comfortable using a computer and chat software to communicate with customers.

- Ability to work independently and as part of a team. You must be able to work independently to resolve customer issues, as well as work collaboratively with your team to provide excellent customer service.

Benefits

Our client offers a range of benefits to its Remote Customer Service Representatives, including:

- Competitive hourly rate of \$15 per hour. Our client believes in compensating its employees fairly and offering a living wage.
- Flexible scheduling options. Our client understands that you have a life outside of work and offers flexible scheduling options to accommodate your needs.
- Opportunity for growth and advancement. Our client is committed to promoting from within and providing opportunities for its employees to grow and advance in their careers.
- Work from home, eliminating the need for a commute. Our client believes in work-life balance and understands that commuting to and from work can be stressful and time-consuming.
- Access to comprehensive training and development programs. Our client understands the importance of ongoing training and development and offers a range of programs to help you grow and succeed in your role.

FAQs About Remote Work

Working from home is becoming increasingly popular, and many people have questions about how it works. Here are some of the most frequently asked questions about remote work:

What equipment do I need to work from home?

To work from home as a Remote Customer Service Representative, you will need a reliable computer and a stable internet connection. You may also need a headset or other equipment, depending on the requirements of the job.

What are the benefits of working from home?

Working from home provides flexibility and convenience, as you can work from the comfort of your own home. It eliminates the need for a commute, saving you time and money. Additionally, working from home can reduce stress and improve work-life balance.

How do I stay motivated while working from home?

Staying motivated while working from home can be challenging, but there are several things you can do to stay focused and productive. Here are some tips:

- Establish a routine. Set a schedule for yourself and stick to it as much as possible. This will help you stay on track and avoid procrastination.
- Create a designated workspace. Set up a workspace that is separate from your living area, if possible. This will help you stay focused and avoid distractions.
- Take breaks as needed. It's important to take breaks throughout the day to

stretch, move around, and give your brain a rest.

- Stay connected with your colleagues and supervisor. Use chat or video conferencing software to stay in touch with your team and supervisor. This will help you feel connected and engaged with your work.

About Jobtacular.com

Jobtacular.com is a job site that brings remote and work from home jobs to you from all over the web. Our goal is to help job seekers find the best remote and work from home opportunities available. We believe that everyone deserves the flexibility and convenience of working from home, and we're committed to connecting job seekers with the best opportunities out there.

At Jobtacular.com, we understand the unique challenges and benefits of working from home. That's why we provide resources and information to help job seekers navigate the world of remote work. Whether you're just starting your remote work journey or you're an experienced remote worker, we're here to support you every step of the way.

If you're interested in finding remote and work from home jobs, be sure to check out our job listings. We update our database regularly to ensure that we're providing the most up-to-date and comprehensive job listings available. We also provide resources and tips to help you succeed in your remote work career, including articles on productivity, work-life balance, and more.

Thank you for considering this Remote Customer Service Representative position with our client. We look forward to hearing from you!

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

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that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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