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APPLY NOW

Remote Jobs Houston No Degree | \$25-\$35/Hour Texas-Based Work-from-Home Chat Jobs

Description

Live in Houston? Get Paid \$25-\$35/Hour to Work from Home Without a Degree or Experience

If you're based in Houston and want a reliable work-from-home job that doesn't ask for a college degree, your search ends here. We're hiring remote **Live Chat Support Agents** who can assist customers entirely through messaging platforms—no phone calls, no commuting, no experience necessary. Whether you're in Katy, Sugar Land, Pearland, The Heights, or right in the heart of Houston, this job is fully remote but gives hiring preference to Texas applicants ready to get started immediately. We'll train you, support you, and help you earn more as you grow.

What This Position Is About

Our Chat Support Agents represent national brands in industries like eCommerce, tech, services, and logistics. You'll respond to customer questions via live chat, helping them navigate their orders, accounts, returns, and any issues that arise. All communication happens through a secure messaging platform. There are no sales calls, no scripts to memorize, and no pressure—just a chance to help people while earning \$25-\$35 an hour from home. The best part? You'll be trained from the ground up, even if this is your very first remote job.

Job Responsibilities

Chat Handling

Respond quickly and professionally to live customer inquiries via chat platforms. Stay friendly, helpful, and efficient—every message counts.

Customer Guidance

Use provided scripts and internal tools to help customers find solutions. Whether it's tracking a package or resetting a password, you'll be trained to handle it all.

System Navigation

You'll learn to navigate support dashboards, search internal FAQs, and follow company workflows to keep support quality high and response times low.

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 19, 2025

Valid through

01.01.2029

Accurate Logging

Every conversation is logged in our CRM. You'll enter a summary of the interaction, flag any technical issues, and make sure records stay clean and compliant.

Why We're Hiring in Houston

Although the role is fully remote, we are currently prioritizing applicants in the Greater Houston Area for scheduling and support team coverage. That includes residents in Baytown, Pasadena, Spring, Cypress, Missouri City, League City, and more. Why? Because we know the Houston job market is competitive, and we want to offer a high-paying alternative to warehouse work, food service, or office jobs that don't fit your life anymore.

Who Should Apply

You're from the Houston area and want a remote role with legitimate pay
You don't have a degree but know how to stay organized, on task, and professional
You've worked customer-facing jobs like retail, restaurants, or hospitality and want out
You're a stay-at-home parent, student, caregiver, or someone who needs schedule flexibility
You're looking for real income, not just another gig or app-based side hustle

Basic Requirements

Must be 18 or older and authorized to work in the U.S.
Located in Houston or surrounding area preferred
Comfortable typing 40+ words per minute with accuracy
Excellent written English and ability to multitask while chatting
Basic familiarity with computers, web browsers, and apps
Access to reliable high-speed internet (10 Mbps or faster)

What You'll Need to Work

Desktop or laptop computer (Windows or Mac, no tablets or Chromebooks)
Secure internet connection and quiet work environment
Headset optional (you won't be on calls, but it helps during team meetings)
Willingness to complete a paid training and pass a brief assessment

Compensation Package

\$25–\$35 per hour based on availability, speed, and quality metrics
Biweekly direct deposit via payroll platform
Guaranteed base pay with opportunities for raises after 60 and 90 days
Performance bonuses tied to response time, accuracy, and customer satisfaction
Flexible scheduling—you choose your preferred shifts
Optional full-time or part-time positions available after training
Team contests, wellness perks, and equipment discounts for active employees
Access to optional medical benefits for qualifying team members

Your Week One Experience

Day 1: Get your login credentials and begin self-guided online training

Day 2: Complete modules on systems, chat etiquette, and escalation flow
Day 3–4: Join your team lead for 1-on-1 coaching and review example chats
Day 5: Shadow real support sessions and begin light chat duties
Day 6–7: Pass your training checkpoint and start taking live chats independently
You'll be paid for all training hours—and supported at every step.

Life in This Role

You log in from your kitchen or home office. Your chat queue starts to populate. A customer wants help rescheduling a delivery—easy. Another has an expired promo code—you apply a new one. A third is frustrated about a refund delay—you stay calm and get them what they need. You're working independently, but you're never alone. Need help? Ping your team lead or scroll the internal resource library. At the end of your shift, you've helped 30+ people, logged your sessions, and you're already home for dinner. No driving. No uniform. Just freedom and a full paycheck.

FAQs

Is this a full-time job?

It can be. Many start part-time and move into full-time roles based on performance and preference. You choose your hours.

Is it really remote even if I'm in Houston?

Yes. You'll work from your own location in or near Houston. But we offer local support hours and Texas-based scheduling, which is why we prioritize Houston residents.

Will I need to speak on the phone?

No. This is 100% text-based chat support. You won't be expected to make or receive any calls.

Do I need prior customer service experience?

No. If you're reliable, can write clearly, and are willing to learn, that's enough. We train you.

How fast can I start?

If you apply today and pass the application process, you could be working within 7–10 days.

What if I live outside of Houston?

You're still welcome to apply, but Houston-based candidates are being prioritized this round.

Apply Today

If you're in Houston and tired of underpaying jobs with long hours and limited flexibility, this remote chat role is your chance to break the cycle. We don't care if you've never worked online. We don't care if you skipped college. We care about your work ethic and your willingness to learn. **Hit the Apply Now button to get**

started. Your new career starts where you are—right here in Houston.

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