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APPLY NOW

Remote Jobs No Degree | \$25-\$35/Hour Live Chat Agent – No College Needed

Description

About the Position

Looking for a high-paying remote job that doesn't require a college degree? You're in the right place. We're hiring Live Chat Agents to provide friendly, fast, and accurate support to customers via online chat. This role is fully remote, pays \$25-\$35 per hour, and doesn't require a degree or prior experience. Whether you're launching your career, making a pivot, or looking for flexibility without sacrificing income, this opportunity is designed to help you succeed. No phones. No face-to-face interaction. Just real customer engagement and real pay—without a diploma.

Key Responsibilities

Customer Communication

Engage with customers through live chat support to answer product questions, assist with order status, resolve account access issues, and provide general guidance across a variety of industries. Maintain a friendly, professional, and helpful tone throughout all interactions.

Problem Solving

Quickly identify the root of a customer's issue and determine the best path to resolution using available resources. For more complex issues, escalate to senior support staff while maintaining ownership of the chat session until resolved.

Record Keeping

Accurately document customer interactions in the internal CRM, including notes on issue type, resolution steps taken, and any required follow-up.

Technical Navigation

Utilize chat management software, ticketing systems, and knowledge bases to deliver fast and accurate support. Perform basic troubleshooting for common technical problems like login issues, billing discrepancies, and checkout errors.

Multitasking

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 19, 2025

Valid through

01.01.2029

Handle multiple conversations simultaneously while maintaining attention to detail, empathy, and efficiency. Use templates, macros, and saved replies where appropriate, while also knowing when to personalize responses.

Who This Role is For

High School Graduates

No degree? No problem. This role is ideal for individuals fresh out of high school who are ready to earn real income without going into debt for college.

Career Changers

Whether you're leaving retail, food service, or a physically demanding job, this is a perfect way to start a stable remote career with minimal barriers to entry.

Parents, Caregivers, and Remote Lifestyle Seekers

This flexible opportunity is great for those who need to work from home due to caregiving responsibilities or simply prefer a more independent lifestyle.

Veterans and Military Spouses

This remote opportunity is especially suited for veterans and spouses who need portable, flexible employment regardless of relocation or deployment schedules.

What Your Day Will Look Like

Morning Tasks

Log into your chat platform dashboard, review performance metrics from the previous shift, and begin fielding incoming chats. Common inquiries include questions about product availability, order tracking, account logins, and returns.

Midday Responsibilities

Continue managing live chats while documenting customer details and resolutions. Take your lunch break when convenient, then check internal updates or participate in optional team meetings or coaching sessions.

Evening Flexibility

Pick up additional shifts during peak evening hours or close out your workday with a final review of your ticket log. Update internal notes and make sure all cases have been properly documented.

Qualifications

Required Skills

Strong written communication skills with excellent grammar and attention to detail
Typing speed of at least 40 words per minute
Ability to multitask in a fast-paced environment
Basic computer literacy and internet navigation skills
Reliable high-speed internet and a quiet workspace free from distractions

Preferred (But Not Required) Experience

Previous customer service or live chat experience
Familiarity with CRM platforms like Zendesk, Intercom, or Freshdesk
E-commerce or SaaS customer support background
Ability to speak a second language (Spanish preferred but not required)

How to Succeed in Remote Work

Create a Productive Environment

Set up a quiet, dedicated workspace. Use noise-cancelling headphones if needed and keep distractions to a minimum.

Master Your Tools

Learn keyboard shortcuts, bookmark key resources, and get comfortable navigating support tools quickly.

Manage Your Time

Stick to a consistent schedule, take brief breaks to maintain energy, and stay hydrated and focused throughout your shift.

Communicate Proactively

Ask questions when unsure, attend optional training sessions, and participate in team channels to stay in the loop.

Bring Empathy

Live chat requires you to convey warmth and clarity through text. Treat every customer like they're your only customer.

Compensation and Benefits

\$25–\$35 per hour based on experience and shift availability
100% remote – work from home or anywhere with reliable internet
Flexible scheduling – day, evening, overnight, and weekend shifts available
Paid training and certification programs provided at no cost
Performance bonuses and incentive rewards based on KPIs
Optional career advancement into QA, training, or shift lead roles
Work equipment discounts and access to productivity tools
Engaged community of remote workers and Slack collaboration channels

Frequently Asked Questions

Do I need a college degree?

Not at all. This position was designed specifically for individuals who do not have a degree but possess the communication skills and work ethic to succeed remotely.

Is this job phone-based?

No. This is 100% live chat. You'll never be expected to handle phone calls.

Are there set hours?

We offer 24/7 coverage, which means you can request shifts that fit your lifestyle. Most agents work between 20 to 40 hours a week, based on preference and availability.

Do I need experience?

No prior customer support experience is necessary. We provide full training during your paid onboarding period.

When do I get paid?

We process payroll every two weeks via direct deposit. Bonuses and performance rewards are distributed monthly.

What states can I work from?

We are currently hiring from all U.S. states with a few exceptions based on local employment regulations. You'll be notified during the application process if your location is eligible.

What's the next step after applying?

Once you hit the "Apply Now" button, you'll be asked to submit a short application and answer a few scenario-based questions. If selected, you'll be invited to a quick interview and then into our onboarding training.

How to Apply

If you're ready to launch your career, earn solid pay, and enjoy the freedom of working from home—without a college degree—this is your opportunity. Click the **Apply Now** button to get started and join one of the fastest-growing remote support teams in the industry.

Why This Job is Perfect for You

This is more than just a job—it's a chance to start fresh, get paid what you're worth, and do it all from the comfort of your home. Whether you're avoiding college debt, escaping the retail grind, or looking for flexibility on your own terms, this remote live chat role checks every box. No degree, no problem. You bring the effort—we'll provide the opportunity. Hit the **Apply Now** button to begin your journey.

APPLY NOW

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