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APPLY NOW

Remote Jobs Part Time – Flexible Chat Support Role with Weekly Pay

Description

Position Summary

Searching for **remote jobs part time** that offer real flexibility, steady pay, and no phone calls? This part-time live chat assistant role gives you the freedom to work from anywhere while earning \$25–\$35/hour responding to customer inquiries online. Whether you're a student, parent, freelancer, or simply someone looking for a side income stream, this beginner-friendly job is designed to fit into your schedule without stress or commuting.

You'll be supporting customers on behalf of various brands using a chat interface that runs on their websites and social platforms. There's no experience required—full training is provided—and you'll use built-in scripts to handle the most common questions. It's a great opportunity for anyone who wants to earn part-time from home while building digital work experience.

Job Overview

As a live chat agent, you'll respond to incoming text-based messages from users needing help with purchases, account access, technical issues, or product information. Most tasks are simple and follow a step-by-step resolution path using templates and internal documentation.

Daily Responsibilities

Customer Messaging

- Respond to customer inquiries in real-time via live chat
- Guide users through basic tasks like checkout, password resets, or coupon usage
- Escalate technical or urgent issues to senior agents via ticketing system

Issue Logging

- Tag each interaction by category (billing, product, access, etc.)
- Provide notes when issues are recurring or unresolved
- Summarize feedback that could improve customer experience

Chat Platform Monitoring

Hiring organization

Remote Chat Support Positions No Degree

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

- Stay available on the chat platform during your shift
- Respond quickly to incoming messages and stay within response time goals
- Maintain consistent chat quality using training and documentation

Base Salary

\$ 25 - \$ 35

Date posted

June 24, 2025

Valid through

01.01.2029

What a Part-Time Workday Looks Like

Morning Option

Start your day with a two-hour shift responding to customer questions from a weekend promotion. Most ask about coupon expiration dates and how to track their order status. You handle all of them using templates.

Evening Option

Log on after dinner for a three-hour session. You help a few customers log into their accounts and guide another through placing their first order. You end your shift by tagging key insights and logging one technical bug for review.

Who This Role Is Perfect For

- People searching for **remote jobs part time** that allow flexible scheduling
- Side hustlers looking to earn income during evenings or weekends
- Students, parents, or caregivers needing location freedom
- Freelancers who want a reliable stream of consistent online work
- New remote workers seeking beginner-level digital roles

Basic Requirements

- Must be 18 years or older
- Typing speed of 35+ WPM
- Proficient written English
- Reliable internet connection and access to a computer or smart device
- Ability to follow written procedures and checklists

Helpful (Not Required)

- Experience with live chat or email support
- Familiarity with support platforms like Zendesk, Intercom, or Gorgias
- Interest in remote work, digital tools, or online customer service

Work Schedule

- Part-time availability (minimum 10 hours per week)
- Self-selected shifts—daytime, evening, weekend options available
- Ideal for those with other commitments or looking for side income

Compensation and Benefits

- Pay rate: \$25–\$35 per hour (based on experience and availability)
- Fully remote: work from any location with internet access
- Consistent weekly earnings—no delays or payout minimums
- Access to private work portal with chat software and scripts
- Performance-based advancement opportunities

Training and Onboarding

This part-time role includes a guided training sequence to help you learn how to use the chat software, handle customer inquiries, and tag issues correctly. Most new team members begin taking live tasks within 2–3 days of onboarding. The system is intuitive, and our support documentation ensures you never feel lost.

Frequently Asked Questions

Is this a real job or a gig?

This is a real remote job with consistent work. While the position is part time and flexible, it operates within a professional environment with training, performance metrics, and structured task flows.

Can I pick my own hours?

Yes. As long as you commit to a consistent weekly availability window, you can choose which hours you work—whether mornings, evenings, or weekends.

Is experience required?

No prior experience is needed. This role is beginner-friendly, and training is provided. As long as you can follow written steps and communicate clearly, you can succeed.

Will I need to talk on the phone?

No. This is a chat-based role only. All customer support is done through messaging. There are no calls or video meetings involved.

Is this available in my area?

This job is open to remote applicants worldwide. You'll need a reliable internet connection and written English proficiency. Many team members are based in the USA, UK, Canada, Australia, and beyond.

How to Get Started

Click “Apply Now” and you’ll be directed to the onboarding process. You’ll complete an introductory sequence, receive your login credentials, and start practicing with training tasks. Once cleared, you’ll move into live support roles with part-time shifts that match your availability.

Why This Is One of the Best Remote Jobs Part Time

Many part-time jobs don’t offer flexibility. Others require phone work, strict shifts, or unpaid training. This chat support job is different—it respects your schedule, offers strong compensation, and gets you working fast. It’s ideal for part-time workers who want legitimate remote experience, real support, and total schedule control.

Conclusion

Remote jobs part time are in high demand—but few offer this combination of

flexibility, pay, and ease of entry. If you're ready to start working from home without calls, contracts, or pressure, this opportunity is built for you. Set your hours, earn consistently, and gain real remote experience with a trusted support team. Apply now to begin.



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