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## Online Digital Chat Representative Positions Night Shift – Non-Phone Role | \$25–\$35/hr

### Description

**Job Title:** Night Shift Remote Chat Support Agent

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Remote – Open to all time zones

**Schedule:** Overnight hours; pick from available shift blocks

**Experience Required:** None – fully entry-level

**Education Required:** No degree necessary

### Company Overview

A global lifestyle subscription brand is growing its 24/7 customer care division and actively hiring for **remote live chat agent jobs night shift** to provide overnight support coverage. This role is perfect for night owls, those with daytime responsibilities, or anyone who wants to earn a full hourly wage while the rest of the world sleeps.

All communication takes place via chat—no phone calls, no video meetings, and no teleconferences. You'll be responding to customers who need help with account access, subscription adjustments, discount codes, and product inquiries. Everything happens inside a streamlined browser-based chat dashboard.

### What You'll Do During Your Night Shift

- Respond to real-time chats from customers across different regions
- Help users troubleshoot login problems, apply promotions, and edit account info
- Share relevant links to help center articles, tracking pages, and checkout tools
- Escalate technical issues or billing disputes to the overnight escalation team
- Complete chat summaries and tag each conversation for analytics
- Work independently and calmly during lower-volume hours

### Why This Overnight Role Works

You searched for **remote live chat agent jobs night shift** because you need a real job that offers:

- Nighttime flexibility
- Quiet, structured work
- No phones or sales
- Pay that reflects your time, even if it's 2 AM

Whether you're balancing school, raising kids, living abroad, or just prefer quiet hours, this job offers a calm, focused workflow with weekly pay and full control over your schedule.

### Requirements

### Hiring organization

Work From Home Customer Service

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

June 10, 2025

### Valid through

01.01.2029

- Laptop or desktop (Mac/PC)
- Chrome or Firefox browser
- Internet speed of 10 Mbps or higher
- Typing speed of 45+ WPM
- Strong written English with attention to tone and clarity
- Ability to manage 2-3 live chats simultaneously

### **Pay and Scheduling Details**

Start at \$25/hr. After three weeks of successful shift completion (based on ticket resolution and quality ratings), agents move to \$30-\$35/hr.

Shifts are scheduled weekly via an internal calendar. Overnight hours range from 9 PM-7 AM local time, with the most in-demand windows between 10 PM and 3 AM. Minimum of 15 hours per week required.

### **Training Program**

- 2 hours of video onboarding modules
- Overnight-specific protocol simulations
- Live shift shadowing with senior rep (optional)
- Most agents complete training within 3 business days

### **A Typical Night on the Job**

You start your shift at 11 PM and check your queue. First up is a user who can't log into their dashboard—you verify credentials and send a reset link. Then, a customer asks why their order hasn't shipped—you locate their tracking number and confirm ETA. With fewer chats during the night, you have time to carefully respond, stay ahead of the queue, and log your results. You finish at 4 AM having resolved 15 chats—zero phone calls and no interruptions.

### **What Night Agents Are Saying**

"I work 10 PM to 2 AM four nights a week while my family sleeps. It's quiet, the workflow is smooth, and I earn more than I did working days." -*Sarah C., Tampa, FL*

"I'm based in Europe but support U.S. customers during their overnight hours. It's peaceful, legit work with a clear path to promotion." - *Anas Y., Lisbon, PT*

### **FAQs**

#### **Do I have to work every night?**

No. You choose your shifts weekly. Even 2-3 nights a week works.

#### **Is this phone-based?**

Never. This role is 100% live chat.

#### **Are weekends required?**

No, but weekend overnight shifts are always available.

#### **Can I do this if I live in a different time zone?**

Yes. Many agents work overnight U.S. hours from international locations.

#### **How fast can I start?**

Most new agents start within 72 hours of applying.

### **Apply Now – Quiet, Structured, and Paid Weekly**

Click the Apply Now button to land one of the top **remote live chat agent jobs night shift**. Flexible overnight hours, no calls, and weekly pay. Your quiet, phone-free career starts tonight.

Visit Site

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