

<https://jobtacular.com/job/remote-live-chat-assistant-start-working-from-home-without-a-degree/>

APPLY NOW

Remote Live Chat Assistant – Start Working from Home Without a Degree

Description

Position Summary

Our client, a fast-growing online retail brand, is hiring Remote Live Chat Assistants to support their customer base across digital platforms. This entry-level opportunity is designed for individuals seeking flexible remote work without the need for a college degree or previous customer service experience. If you've been looking for a reliable way to work from home and earn steady income, this role offers an accessible path forward—with full training provided and no phone calls required. As a Live Chat Assistant, you'll provide real-time support to customers browsing the website, helping answer questions, resolve issues, and guide users toward solutions—all through a streamlined chat interface. You won't need to memorize information or craft messages from scratch. Instead, you'll use a system of templated replies, AI-assisted tools, and internal resources to ensure every customer receives accurate, professional, and friendly support. This is a fully remote position with flexible scheduling, ideal for those starting their remote work journey.

What You'll Be Doing

Responding to Live Chat Inquiries

Answer real-time questions from website visitors through the chat system. These may include product details, order tracking, return instructions, or general account help.

Using Internal Support Tools

Rely on pre-approved templates, searchable FAQs, and built-in suggestions to provide fast and accurate responses—no need to improvise or memorize complicated product info.

Maintaining Chat Records

Log chat conversations into the customer management system, tagging each one for future reference and tracking performance metrics like resolution time and satisfaction scores.

Escalating Issues as Needed

Hiring organization

Remote Chat Support Positions No Degree

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

For complex or technical questions, escalate tickets to the appropriate department. You'll be trained on when and how to pass along the issue so the customer receives proper follow-up.

Working Independently with Remote Oversight

Stay connected to your virtual team through messaging platforms while managing your shift on your own schedule. Feedback and support are always available through supervisors and training staff.

A Day in the Life

You begin your shift by logging into the support dashboard and reviewing any important updates. Your chat queue starts to populate with inquiries from customers browsing the site. You assist a user looking for product size guidance, another seeking help with a delayed shipment, and one asking for a discount code. Throughout your shift, you rely on internal tools and templates to ensure fast and professional replies. You manage multiple chats at once, take scheduled breaks, and receive feedback from your dashboard metrics in real time. Once your shift ends, you log off knowing you've helped dozens of users—all without a single phone call.

Required Skills & Qualifications

- No college degree required
- No customer service experience necessary
- Strong writing and typing skills in English
- Reliable access to high-speed internet and a laptop or desktop computer
- Comfortable using web browsers, online dashboards, and chat systems
- Ability to work independently and follow structured workflows
- Willingness to learn new tools and participate in onboarding

How to Thrive in a Remote Role

Set Up a Dedicated Work Environment

Even if you're working from a small apartment or shared space, designate an area for focused work. Keep your environment clean, quiet, and distraction-free to improve performance.

Stick to a Routine

Choose regular shifts that match your personal schedule. Staying consistent with your hours helps you stay on task and build productive work habits over time.

Use Templates Wisely

Your toolkit includes scripts, AI prompts, and an internal wiki. Mastering these resources means you can confidently reply to almost any customer inquiry within seconds.

Communicate with Your Team

Check in with supervisors and trainers as needed. Even in a solo remote environment, staying connected to your virtual team improves efficiency and

ensures you're never stuck without help.

Perks & Benefits

- Competitive hourly pay between \$25–\$35 depending on shift and performance
- Flexible scheduling with morning, evening, and weekend options
- Fully remote—work from anywhere with a stable internet connection
- Text-based role—no phone or video communication required
- Paid training and ongoing support provided
- Weekly payments with performance bonuses available
- Opportunity to grow into remote team leadership or training roles

Frequently Asked Questions

Do I need previous work experience?

No. This position is open to first-time job seekers and those without professional experience. As long as you can follow instructions and communicate clearly, you're encouraged to apply.

What are the technical requirements?

You'll need a laptop or desktop computer with a reliable internet connection. The chat system runs in your browser and doesn't require downloads or advanced tech skills.

Is this job phone-based?

No. This is a 100% chat-based support position. You'll never be expected to make phone calls or appear on video.

What does training include?

Training includes written tutorials, walkthrough videos, and sample chat scenarios. You'll learn the company's support tools and scripts in a low-pressure, online training environment. All training is paid.

Can I work part-time or on weekends?

Yes. Scheduling is flexible. You can work part-time, full-time, or during weekends only. Many team members choose shifts that align with school, family, or other jobs.

How to Apply

To apply, complete the short application form available on the hiring platform. Once submitted, you'll be invited to complete an eligibility survey. If selected, you'll be enrolled in paid onboarding and can start your first shift within a few business days. There are no hidden fees or course requirements—everything you need to get started is provided.

Why This Remote Job Is Perfect for You

This is one of the few legitimate remote jobs that welcomes candidates without a degree or prior experience. The structure is clear, the pay is consistent, and the

support is ongoing. Whether you're looking for a part-time remote role or a new career path, this Live Chat Assistant position offers a simple and professional way to start working from home on your own terms. Apply today and begin your remote journey with confidence.



Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer. **Marketing Disclosure:** This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it. Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com