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## Online Non Phone Customer Service Positions Hiring Now – 100% Messaging | \$25–\$35/hr

### Description

**Job Title:** Remote Customer Service Support Agent – No Phone Calls

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Global candidates accepted

**Schedule:** Flexible 4–8 hour shifts; 15–40 hrs/week

**Experience Required:** None – full training provided

**Education Required:** No degree needed

### About the Company

This fast-growing digital services company delivers subscription-based productivity tools, online training programs, and user-focused resources to a global customer base. Known for their responsive, non-intrusive customer service model, they're now expanding their remote support team to keep pace with rising demand. To ensure fast, seamless assistance for their users, they are hiring for **remote non phone customer service jobs**—where all support is delivered through chat and email. No cold calls. No live phone queues. Just structured messaging support with flexible hours.

### Position Overview

If you're looking for **remote non phone customer service jobs hiring now**, this role gives you everything you want: a legitimate remote position, flexible hours, no phone interactions, and weekly pay. You'll help users resolve product access issues, account questions, billing adjustments, and more—all through a simple messaging dashboard.

### Your Responsibilities

- Respond to live customer messages and email support tickets
- Guide users through subscription updates, login issues, and platform navigation
- Follow support scripts and save responses for efficient case handling
- Escalate technical bugs and sensitive issues to internal teams
- Keep notes clear and organized for every customer conversation
- Deliver written support that feels personal, timely, and on-brand

### Why You'll Love This Role

- **No phones, no Zoom.** 100% written communication
- **Fully remote.** Work from anywhere you have Wi-Fi
- **Self-paced schedule.** Pick shift blocks that fit your week
- **Weekly pay.** Deposited every Friday
- **Zero experience required.** Designed for entry-level applicants

### What You'll Need

### Hiring organization

Work From Home Customer Service

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

June 10, 2025

### Valid through

01.01.2029

- Laptop or desktop computer with Chrome
- Stable internet connection (10 Mbps or higher)
- Typing speed of 45+ WPM
- Written English fluency and a calm, helpful tone
- Ability to focus independently during remote work

### **Compensation & Scheduling**

Start at \$25/hour

Raise to \$30–\$35/hour after 30 verified shifts and solid QA performance

You'll self-schedule each week using the internal shift portal. Mornings, evenings, weekends, and overnight shifts available.

### **Training Path**

- 2-hour onboarding orientation
- Simulated ticket responses and chat exercises
- First shift monitored with coaching support
- Paid work begins in under a week

### **Example Shift**

You log in for a 10 AM–4 PM shift. First chat: a user's payment didn't process—you walk them through updating billing. Next: someone needs help finding their download—you send the correct link. Last: a customer has questions about canceling—you confirm and guide them through the process. No talking—just clear, structured messaging from start to finish.

### **What Real Agents Say**

"I avoided customer service jobs for years because of phone work. This is nothing like that—it's written, calm, and consistent." – *Rosa M., Kansas City, MO*

"This job gave me the freedom to earn while traveling. I just need my laptop and internet—no calls, no meetings." – *Enzo F., Rome, IT*

### **FAQs**

#### **Is this position really 100% non-phone?**

Yes. All customer interactions happen via chat or email.

#### **Do I need to live in the U.S.?**

No. This job is open globally.

#### **How soon can I start?**

Most new hires complete training and start paid shifts within 3–5 business days.

### **Apply Now – Real Customer Support, No Talking Required**

Click the Apply Now button to apply for one of the top **remote non phone customer service jobs hiring now**. Get trained, get paid, and support real users—all without ever picking up the phone.

Visit Site

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