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Online Digital Chat Positions Hiring Now Adaptable Hours, No Calls | \$25-\$35/hr

Description

Job Title: Remote Live Chat Customer Support AgentCompensation: \$25-\$35 per hour, weekly direct depositLocation: Fully Remote - Worldwide applicants welcomeSchedule: Flexible shifts; 4-8 hour blocks, 15-40 hrs/weekExperience Required: None - full training provided Education Required: No college degree required About the Company A globally trusted digital platform offering productivity and training tools is currently hiring for remote online chat jobs hiring now to meet the growing demand from its subscriber base. These roles are non-phone, written-only positions designed for detail-oriented individuals who want to work from home with freedom and structure. Job Overview As a live chat agent, you'll use prewritten templates and tools to guide users through subscription management, account troubleshooting, and payment-related questions. You'll provide calm, clear customer support in writing only-no talking, no video meetings. This role is perfect for quick learners who enjoy typing, writing, and quiet, remote work Key Responsibilities- Reply to customer support requests via live chat and email-Resolve issues such as login problems, refunds, billing updates, and subscription access- Use templates and saved replies for clear, efficient messaging- Escalate unique or technical issues to senior staff as needed- Keep accurate logs, tags, and notes for each customer conversation- Maintain a patient, brand-aligned written tone in every messageWhy You'll Like This Role - 100% remote, written-only communication- Weekly pay with consistent hours- Flexible scheduling, including weekends or evenings- No customer calls, cold outreach, or video conferencing-Ideal for anyone starting remote work or changing careers Basic Requirements-Laptop or desktop computer with Chrome browser- Stable high-speed internet (minimum 10 Mbps)- Typing speed of 45 WPM or more- Clear, concise written English- Ability to stay focused and follow a structured workflowCompensation & HoursStarting rate: \$25/hourEligible for \$30-\$35/hour after 30 successful, QAreviewed shiftsShifts available every day of the week. Choose morning, afternoon, evening, or overnight blocks. Commit to at least 15 hours per weekTraining Details- 2-hour onboarding session (self-paced)- Guided ticket simulations to practice workflow- First shift includes QA feedback and coaching- Paid work begins within 3-5 business days Typical Shift Experience On a Wednesday from 5 PM to 10 PM, you assist a customer with a billing error, another with changing their email address, and guide a new user through their first login. Everything is handled through structured, written templates—no calls, no stress. What Team Members Say"This was the first remote job I found that felt real and professional. I've been here for six months and still love it." - Daniela C., Phoenix, AZ"Live chat work fits perfectly into my schedule. I work mornings before class and never have to pick up the phone." - Hassan T., Manchester, UKFAQsDo I need any previous experience? No. This job includes all training and is beginner-friendly Are any phone or Zoom calls required? No. All communication is through written channels only. Can I work at night or on weekends? Yes. Shift options are

Hiring organization

Remote Tech Jobs Work From Home

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

available around the clock. Apply Now – Remote Work That Works for You Click the Apply Now button to apply for one of the bestremote online chat jobs hiring now. Earn reliable weekly pay, work your preferred schedule, and never pick up a phone—all while supporting real users from home.



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