

https://jobtacular.com/job/remote-online-chat-representative-no-calls-immediate-start-25-35-hr/



Online Digital Chat Representative – No Calls, Quick Start | \$25-\$35/hr

Description

Job Title: Remote Online Chat Support Representative – Entry-Level, No Phone Work

Compensation: \$25-\$35 per hour, paid weekly Location: Fully Remote – Hiring internationally Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week Experience Required: None – full onboarding provided Education Required: No degree required

About the Company

A fast-growing digital tools platform delivering subscription-based learning and productivity services to users around the world is expanding its global customer support team. Focused on maintaining excellent service as membership grows, the company is hiring **online chat representatives** who can support customers through live chat and email. The culture is remote-first, structured for success, and committed to keeping all communication 100% written—no phone queues, no cold calling, no sales pressure.

Position Overview

Looking for a **remote online chat representative** position you can start quickly, even with no prior experience? This job offers structured workflows, flexible schedules, and real career-building support work—entirely through chat and email systems. You'll assist users with subscription management, login help, basic troubleshooting, and discount applications using templated responses and clear workflows.

Key Responsibilities

- Handle customer inquiries through live chat and email platforms
- Assist users with accessing accounts, updating billing details, and using subscription features
- Use structured templates and saved replies for efficient support
- Tag, document, and summarize each customer case
- Escalate complex technical problems when necessary to Tier 2 teams
- Maintain a supportive, helpful tone in all written communications

Why This Role Fits You

- No phone work ever. Focus on calm, written conversations
- Immediate onboarding. Start paid shifts in as little as 3-5 days
- Set your own schedule. Morning, evening, overnight, or weekend blocks available
- Weekly pay. Reliable income for every hour worked

Hiring organization Work From Home Customer Service

Employment Type Full-time

Industry Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

June 10, 2025

Valid through

01.01.2029

- Entry-level friendly. Build remote career experience from scratch

Minimum Requirements

- Laptop or desktop with Chrome browser installed
- Reliable internet (at least 10 Mbps)
- Typing speed of 45+ WPM
- Written English fluency and attention to detail
- Ability to stay focused while working independently

Compensation & Shift Info

Starting pay: \$25/hour

Opportunity to earn \$30-\$35/hour after 30 successfully completed shifts with strong QA feedback

Shift options are flexible: pick morning, evening, weekend, or overnight blocks that fit your lifestyle. Minimum commitment: 15 hours/week.

Training Process

- 2-hour onboarding session with system training
- Simulated practice tickets to build comfort
- First monitored shift with quality coaching feedback
- Begin paid live work within 3-5 days

Sample Workday

During a 5 PM-11 PM shift, you assist a customer resetting their password, help another apply a loyalty discount, and guide a third through changing their billing information. Every interaction is written, paced, and focused—no calls, no meetings, no distractions.

What Current Team Members Say

"I was able to start quickly and learned everything during training. It's straightforward, professional, and real remote work." – *Amanda T., Miami, FL* "This is the first job where I truly feel in control of my schedule. It's not gig work—it's real pay for real support." – *Caleb S., Dublin, IE*

FAQs

Is this really non-phone work?

Yes. You'll only handle customer issues through written channels-chat and email.

How quickly can I start?

Training typically begins within a few business days of application acceptance.

Is this open internationally?

Yes. We hire remote chat representatives from around the world.

Apply Now – Immediate Remote Work with Zero Phone Calls

Click the Apply Now button to apply for one of the best **remote online chat representative** positions available. Start fast, work from anywhere, and build real experience in structured, non-phone customer support.

Visit Site

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