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## Online Digital Messaging Positions – No Prior Experience, Adaptable Shifts | \$25–\$35/hr

### Description

**Job Title:** Remote Customer Messaging Associate **Compensation:** \$25–\$35 per hour, paid weekly **Location:** Fully Remote – International applicants welcome **Schedule:** Self-scheduled 4–8 hour shifts; 15–40 hrs/week **Experience Required:** None – fully guided training provided **Education Required:** No degree required **About the Company** An international SaaS brand that delivers productivity tools and digital education programs to subscribers worldwide is hiring for **remote online messaging jobs**. With a fully chat-based support environment and a zero-phone-call policy, the company is ideal for those seeking stable, flexible remote work where the only communication is written. **Position Summary** Your role is to provide professional, friendly written assistance to customers via live chat and email. You'll follow a clear workflow to resolve issues like log-in problems, billing questions, and product navigation using scripts, saved replies, and an intuitive internal support platform. **Primary Duties**– Answer live chat and email messages through a structured support platform– Assist with login resets, plan upgrades, payment updates, and onboarding help– Escalate cases that fall outside your workflow to technical or account teams– Maintain clear ticket notes and apply appropriate tags per case type– Follow brand voice and style in all written interactions **Why This Role Works for You**– Calm work environment—no phones, no video calls– Weekly pay and consistent shift availability– No prior experience needed– Choose your hours and location– Ideal for career changers or first-time remote workers **You'll Need**– Laptop or desktop with a Chrome browser– Stable internet connection (10 Mbps or faster)– Typing speed of 45 WPM or more– Solid written English– Ability to stay focused during independent work sessions **Pay & Shift Information** Pay starts at \$25/hour Eligible for increases up to \$35/hour after 30 QA-reviewed shifts Shift blocks include mornings, afternoons, evenings, and weekends. Choose your availability weekly. Minimum of 15 hours/week required. **Training Timeline**– Self-paced onboarding (2 hours)– Ticket simulations using mock scenarios– Live QA-monitored shadow shift– Paid shifts begin 3–5 days post-training **Example Shift Timeline** During a Saturday shift from 11 AM to 5 PM, you help a user apply a promo code, guide another through upgrading their plan, and assist a third in resetting their password. Everything is handled using saved templates—no phone calls, no multitasking chaos. **Testimonials from Messaging Agents** “This role gave me everything I was looking for—quiet, reliable, and stress-free work.” – Zarina P., New York, NY “I love that I can do this job without needing experience or a degree. It's structured and simple.” – Leo M., Cape Town, ZA **FAQs** **Is this really non-phone work?** Yes. You'll never be required to make or take phone calls. **Do I need prior experience in customer service?** No. Training is beginner-friendly, and templates do most of the work. **Can I set my own schedule?** Yes. You can choose your weekly shift blocks based on your availability. **Apply Now – Real Remote Work Without the Noise** Click the Apply Now button to apply for one of the best **remote online messaging jobs** available.

### Hiring organization

Remote Tech Jobs Work From Home

### Industry

Customer Service

### Job Location

Remote work possible

### Base Salary

\$ 25 - \$ 35

### Date posted

September 21, 2025

### Valid through

01.01.2029

Get trained quickly, build your hours your way, and support real users—entirely by chat.



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