

<https://jobtacular.com/job/remote-online-support-agent-jobs-entry-level-no-phones-25-35-hr/>

APPLY NOW

Online Digital Support Representative Positions – Entry-Level, No Phones | \$25–\$35/hr

Description

Job Title: Remote Online Support Agent – Flexible Hours

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Applicants accepted worldwide

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training included

Education Required: No degree required

About the Company

This global digital platform offers members access to online training tools, lifestyle resources, and personal growth programs. With a mission to simplify support, the company operates entirely online and is now hiring for **remote online support agent jobs**—providing real opportunities for people looking to work from home in a quiet, structured role with no phones, no meetings, and full flexibility.

Position Overview

As a **remote online support agent**, you'll provide written assistance to subscribers dealing with login problems, billing concerns, or subscription navigation. Everything is handled through chat and email—no calls or video required. You'll use approved templates and internal systems to keep responses clear and helpful.

What You'll Do Each Shift

- Respond to customer inquiries via online chat and email channels
- Help users recover accounts, update billing, redeem promotions, and manage subscriptions
- Use structured messaging templates and scripts to provide consistent service
- Escalate more complex issues to internal support specialists
- Tag and document every case accurately in the internal CRM
- Maintain a patient, professional, and brand-consistent tone in all messages

Why This Job Works for You

- 100% written support—no voice, no video
- Weekly pay through direct deposit
- Flexible shift scheduling (you choose your hours)
- Entry-level friendly—full training provided
- Work from anywhere with a laptop and reliable Wi-Fi

What You'll Need to Succeed

- Laptop or desktop computer with Chrome browser
- Internet speed of at least 10 Mbps

Hiring organization

Work From Home Customer Service Roles

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029

- Typing speed of 45+ WPM
- Fluent written English and solid reading comprehension
- Ability to stay focused and on task while working solo

Compensation & Shift Details

Start at \$25/hour

Eligible for \$30-\$35/hour after 30 shifts with strong QA performance and customer reviews

Set your schedule weekly. Shifts available mornings, evenings, nights, and weekends. Minimum 15 hours/week.

Training & Onboarding

- 2-hour onboarding program with workflow and systems training
- Practice sessions simulating real customer support cases
- First live shift includes monitored support and feedback
- Paid shifts typically start within 3-5 days of onboarding

Sample Shift Flow

During a Saturday 2 PM-8 PM shift, you reset a customer's login credentials, apply a billing discount for another, and guide a new subscriber through setting up their account—all handled smoothly via chat and email with templated workflows.

What Our Remote Agents Say

"Being able to work in silence and never pick up a phone is a game-changer. It's the calmest support job I've ever had." – *Priya S., London, UK*

"I was nervous because I had no experience, but they really guide you every step of the way." – *Jason F., Miami, FL*

FAQs

Is this job phone-free?

Yes. You'll support customers only through chat and email.

Do I need prior customer service experience?

No. Training is provided to help you succeed from day one.

Can I work nights or weekends exclusively?

Yes. Shifts are fully flexible based on your availability.

Apply Now – Quiet, Structured Remote Work That Pays Weekly

Click the Apply Now button to apply for one of the most flexible **remote online support agent jobs**. Start your onboarding, choose your hours, and begin building a real remote career without phones or stress.

Visit Site

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