https://jobtacular.com/job/virtual-assistant-customer-chat-support-19-hour-no-experience-required/

Online New Worker Chat Expert: Entry-Level Roles with No Prior Experience Required

Hiring organization
Work From Home Customer Service

Industry
Customer Service

Job Location
Remote work possible

Base Salary
$ 19

Date posted
March 20, 2026

Valid through
01.01.2029

Description

Updated: [wpdts]**Position Title:** Entry Level Virtual Assistant Customer Chat Support ($19/hour)**Company:** Jobtacular**Job Type:** Full-time**Location:** Remote work from the United States**Base Salary:** $19 Per hour

Description

Are you seeking a challenging and rewarding job that provides the convenience of working from the comfort of your own home? Do you possess exceptional communication skills and a strong passion for delivering outstanding customer service? If so, we have the perfect opportunity for you! Our client, a leading online chat support company that caters to renowned brands, is actively seeking an enthusiastic and dedicated individual to join their team as an Entry Level Virtual Assistant Customer Chat Support.

Job Overview

As an Entry Level Virtual Assistant Customer Chat Support, you will play a crucial role in delivering exceptional customer service and technical support to customers through online chat support channels. Your primary responsibilities will revolve around effectively and efficiently communicating with customers, resolving their issues, addressing their inquiries, and ensuring their overall satisfaction with our services. Collaboration with your team members to achieve common goals and objectives will also be a key part of your role.

Responsibilities

As an Entry Level Virtual Assistant Customer Chat Support, your key responsibilities will include:

- Communicating effectively and efficiently with customers via online chat support: You will utilize excellent written and verbal communication skills to convey information and solutions clearly and effectively to customers.
- Providing excellent customer service and technical support to customers: You will need to have a deep understanding of the products or services you are supporting, enabling you to troubleshoot and provide timely and effective solutions to customer issues.
- Offering solutions to customer issues and answering inquiries: You will utilize your strong problem-solving abilities and creative thinking skills to provide customers with the best possible solutions.
- Maintaining accurate records of customer interactions and transactions: You will be responsible for documenting all customer interactions, including details of any issues or inquiries raised and the solutions provided.
- Collaborating with the team to achieve common goals and objectives: You will work collaboratively with your team members, contributing to the overall

success of the team.
- Escalating unresolved customer issues to the appropriate departments: If any customer issues cannot be resolved by you, you will ensure they are escalated to the relevant departments for further assistance.

Requirements

To be considered for this role, you will need to meet the following requirements:**Education and Experience:**

- High school diploma or equivalent
- Prior customer service experience is a plus

Skills:

- Excellent verbal and written communication skills
- Ability to work independently and as part of a team
- Strong problem-solving skills
- Ability to multitask and manage time effectively
- Strong attention to detail

Benefits

Our client offers a range of benefits to employees, including:

- Competitive pay rate of $19/hour
- Opportunity for growth and advancement within the company
- Health insurance and other benefits available
- Work from the comfort of your home
- Flexible scheduling

FAQs About Remote Work

If you're new to remote work, you may have some questions about what it entails. Here are some frequently asked questions about remote work**What equipment do I need to work from home?** To work from home, you will need a reliable computer or laptop with a stable internet connection. Some companies may provide you with additional equipment, such as a headset or webcam**How do I stay connected with my team?** Most companies use online collaboration tools and communication software to keep their remote teams connected. Examples include Slack, Zoom, and Microsoft Teams.**How do I manage my time effectively while working from home?** It's important to establish a routine and set boundaries

between work and personal life. Set specific work hours and take breaks regularly to avoid burnout. Prioritize your tasks and stay organized, and be sure to communicate with your team if you need any assistance or support**What are the advantages of remote work?** Remote work offers a range of advantages over traditional office-based work. These include:

- Increased flexibility and freedom to manage your own schedule
- No commuting time and associated expenses
- Reduced office-related expenses, such as clothing and food costs
- Improved work-life balance
- Increased productivity and job satisfaction

About Jobtacular.com

Jobtacular.com is a leading job site that specializes in remote and work-from-home jobs. We bring job seekers and employers together from all over the web, providing a platform for people to find the right remote job that fits their skills and experience. Our mission is to help individuals find fulfilling and rewarding work that enables them to achieve their personal and professional goals.At Jobtacular.com, we understand that remote work can be challenging, especially for those who are new to it. That's why we provide a range of resources and information to help job seekers navigate the world of remote work, including tips for staying productive, managing your time effectively, and maintaining work-life balance.We are committed to helping our clients find the best candidates

How to Apply

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