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APPLY NOW

Weekend Online Customer Service Jobs Remote – No Calls, Set Your Own Schedule | \$25–\$35/hr

Description

Job Title: Remote Weekend Customer Support Representative – Chat Only

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Accepting international applicants

Schedule: Weekends only (Saturday and/or Sunday), flexible 4–8 hour shifts

Experience Required: None – full training provided

Education Required: No degree required

About the Company

This rapidly growing digital services company provides subscription-based access to personal growth courses, online tools, and lifestyle resources. With a commitment to quality support and a remote-first culture, they are hiring for **weekend online customer service jobs remote** to meet demand during high-volume weekend periods. Support is offered exclusively through chat and email, not phone.

Position Overview

If you're looking for **weekend online customer service jobs remote**, this role offers flexible hours, paid training, and weekly income—all from the comfort of home. You'll be helping customers troubleshoot login issues, manage billing questions, redeem special offers, and navigate account settings using calm, professional chat workflows.

Key Responsibilities

- Respond to incoming live chat and email messages from users
- Assist customers with login access, billing concerns, discount codes, and subscription updates
- Use structured templates and internal systems to ensure efficient resolutions
- Escalate complex or technical cases to Tier 2 teams as needed
- Maintain clean, organized case notes and correct ticket tagging
- Deliver helpful, brand-aligned written support every time

Why This Role Is a Great Fit for Weekend Workers

- Messaging only—no phones, no meetings
- Flexible weekend shift scheduling
- Paid weekly via direct deposit
- Entry-level friendly with full onboarding
- Work from anywhere with a reliable internet connection

Requirements to Apply

- Laptop or desktop computer with Chrome browser
- Stable internet connection (10 Mbps minimum)

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

April 30, 2025

Valid through

01.01.2029

- Typing speed of at least 45 WPM
- Strong written English and ability to follow clear workflows
- Self-discipline and focus during independent work hours

Compensation & Scheduling

Starting pay: \$25/hour

Eligible for \$30–\$35/hour after 30 evaluated shifts with QA and customer satisfaction performance

Shifts are self-scheduled for Saturdays and/or Sundays. Morning, afternoon, evening, and overnight blocks are available. Minimum commitment: 10 hours/weekend.

Training & Onboarding

- 2-hour self-paced onboarding course
- Hands-on practice with simulated support scenarios
- First live shift includes real-time QA coaching
- Begin paid shifts within 3–5 business days of onboarding completion

Sample Shift Example

During a Sunday 9 AM–3 PM shift, you help a user reset their login, assist another with updating their billing info, and guide a third through canceling an old plan. All interactions happen via written chat—calm, professional, and structured.

What Weekend Reps Say

“This fits around my weekday job perfectly. I can work 10 hours each weekend and still enjoy real pay.” – *Maya H., Austin, TX*

“No calls, full flexibility, and the team actually supports you. I’ve recommended this to three friends already.” – *Devon K., London, UK*

FAQs

Is this job limited to weekends?

Yes. This listing is specifically for Saturday and/or Sunday support shifts.

Will I ever have to speak to customers by phone?

No. This is 100% chat and email support—no voice communication involved.

Do I need prior experience?

No. You’ll be trained and onboarded before your first shift.

Apply Now – Weekend Remote Work Without Phones

Click the Apply Now button to apply for one of the top **weekend online customer service jobs remote**. Start earning on your schedule and support customers calmly and professionally from wherever you are.

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