



<https://jobtacular.com/job/work-at-home-customer-service-representatives-chat-no-calling/>

Home-Based Customer Service Reps - Chat Support | \$25-\$35/hr | Entry-Level

Description

Work at Home Customer Service Representatives (Chat/No Calling)

Are you a work-at-home professional looking for a dynamic and challenging opportunity? We are currently seeking experienced and motivated individuals to join our team as work-at-home customer service representatives. In this role, you will play a crucial part in liaising between our clients and their customers, providing top-notch customer service via chat or email.

Responsibilities

As a Work at Home Chat Agent, you will be responsible for the following:

- Answering general customer questions and resolving their problems by clarifying issues, researching and exploring answers and alternative solutions, and implementing solutions
- Providing top-notch customer service via chat or email
- Escalating unresolved issues to higher-ups, if necessary
- Maintaining customer records and other relevant information
- Keeping up-to-date with product and service information and making recommendations to customers accordingly

Contract Length

There is no fixed term contract for this position, meaning that you can work with us for as long as you like.

Rate

The rate for this position is between \$25 to \$35 per hour, depending on experience. We value our employees and strive to provide competitive compensation packages.

Skills/Background Needed

To be considered for this position, you must meet the following requirements:

- Have a device capable of accessing social media and website chat functions (Phone/Tablet/Laptop)
- Be able to work independently and follow provided steps and instructions closely
- Have at least 10 hours of availability per week
- Have a reliable internet connection

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

August 28, 2024

Valid through

01.01.2029

Hours per Week

This position requires a minimum of 10 hours per week, with the possibility of additional hours based on client demand. We understand that our employees have personal lives and strive to offer flexibility to accommodate those needs.

Location

This is a remote work position, and candidates located in the United States are preferred. However, as long as you have a reliable internet connection, you can work from anywhere in the world.

FAQs About Remote Work

Q: What is remote work? A: Remote work is a work arrangement where employees can work from a location other than the employer's physical office. In this case, work-at-home customer service representatives can work from the comfort of their own homes.

Q: What are the benefits of remote work? A: Remote work offers several benefits, including better work-life balance, reduced commute time, and increased flexibility. It allows employees to work from anywhere in the world and eliminates the need to relocate for a job.

Q: What are some challenges of remote work? A: Remote work can present challenges such as feelings of isolation and the need for self-discipline to stay focused and productive. However, with the right tools and support, remote workers can overcome these challenges and thrive in their roles.

About Jobtacular.com

Jobtacular.com is a specialized job board that focuses on remote and work-from-home job opportunities. Our goal is to connect job seekers with employers who are looking for talented professionals to join their teams. We understand the unique challenges of remote work and strive to provide resources and support to our users. Visit our website to explore our current job listings and find your next remote work opportunity.

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com