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## Work from Home Jobs No Experience – Entry-Level Chat Support Position | \$25–\$35/Hour | No Degree Required

### Description

**Position Title** Remote Customer Support Chat Agent – No Experience Needed  
**Compensation** \$25 to \$35 per hour based on performance and schedule availability  
**Location** Fully Remote – Open to applicants worldwide  
**Schedule** Flexible – Work from 15 to 40 hours per week, depending on your availability  
**Education & Experience** No prior experience required No college degree needed – just a willingness to learn  
**Position Overview** Looking for work from home jobs with no experience required? This fully remote chat support role is perfect for beginners seeking flexible, reliable online employment. You'll earn competitive hourly pay while helping real customers get the support they need—all from the comfort of your home. As a Customer Support Chat Agent, you'll communicate directly with customers through a text-based interface. There are no phone calls or video meetings, making this ideal for those who prefer written communication. You'll answer questions, troubleshoot issues, share links and product details, and help resolve common concerns quickly and professionally. This is an ideal opportunity if you're looking for work from home jobs no experience required that provide structured training, supportive management, and long-term flexibility  
**About the Client** Our client is a global digital services provider that supports multiple fast-growing eCommerce and SaaS brands. They specialize in outsourced customer service, with a focus on live chat, email, and social messaging support. By building remote teams of friendly, detail-oriented agents, the client ensures around-the-clock coverage for their partners across various industries—including online retail, software tools, subscription services, and digital learning platforms. This chat-based role is part of the client's initiative to onboard new, motivated team members who want to begin their remote work careers without needing a traditional resume. If you're punctual, polite, and eager to learn, you'll thrive in this beginner-friendly customer support environment.

### Key Responsibilities

- **Respond to Inbound Chats:** Monitor customer messaging channels and respond to inquiries using approved scripts and custom solutions
- **Assist with Orders and Refunds:** Help customers with order tracking, cancellations, returns, and exchanges using the company's order management system
- **Explain Product Features:** Read customer queries and provide information about product specifications, pricing, shipping timelines, and available options
- **Troubleshoot Issues:** Offer guided support for login problems, account errors, or technical glitches using help articles and SOPs
- **Deliver Positive Customer Experiences:** Represent the client with patience, friendliness, and professionalism in every message

### Hiring organization

Work From Home Chat Support

### Industry

Customer Service

### Job Location

Remote work possible

### Base Salary

\$ 25 - \$ 35

### Date posted

December 20, 2025

### Valid through

01.01.2029

- **Manage Multiple Conversations:** Handle 2–3 simultaneous chats efficiently during peak hours
- **Report Technical Issues:** Flag bugs or backend issues to internal teams for resolution, and keep customers updated
- **Update Help Desk Tickets:** Document each interaction with complete notes, resolution status, and relevant screenshots or attachments
- **Use Templates and Personalization:** Mix prewritten responses with custom replies to maintain authenticity and consistency
- **Track Your Performance:** Review weekly scorecards and customer satisfaction feedback to improve your service quality

**A Day in the Life (Remote Work Style) Morning**You log into the support dashboard, check announcements, and review any tickets carried over from the previous shift. Your first few chats include helping a customer find their tracking number, resetting someone's password, and sharing a promo code for a product bundle.**Midday**You move into a busier chat window, juggling three simultaneous customers. You solve a technical login error, walk another user through a return process, and share a help article with someone looking for product sizing guidance. Between chats, you respond to a teammate's question in Slack and update your ticket notes.**Afternoon**Things slow down, so you focus on cleanup—closing resolved chats, following up on open tickets, and checking your feedback dashboard. You take 15 minutes to complete a short training video on how to use a new template for handling product delays. You clock out with a sense of accomplishment and zero commute.**Required Qualifications**

- High school diploma or equivalent
- Solid written English and grammar skills
- Comfort working with online tools, browser tabs, and chat platforms
- Strong reading comprehension for understanding customer concerns
- Patience and empathy when dealing with frustrated users
- Willingness to accept feedback and adjust communication accordingly
- Discipline to work from home with minimal supervision
- Familiarity with eCommerce, apps, or digital services is a plus—but not required
- Open to night shifts, weekends, or flexible scheduling

**Beginner-Friendly Skill Building****Typing Speed & Efficiency**Start with the basics—if you can type at 35+ WPM, you're ready. You'll receive coaching on how to use text expansion tools and templates to reply faster without sacrificing tone.**Communication Clarity**You'll learn how to match tone, ask clarifying questions, and show empathy through writing, which is a high-demand skill across all industries.**Problem Solving**Discover how to troubleshoot using internal help articles and how to escalate appropriately when a customer's issue needs more attention.**Multitasking**During busy shifts, you'll manage multiple chats at once. Training covers time-blocking and prioritization so you can stay focused without getting overwhelmed.**Self-Motivation**Remote work requires a proactive attitude. The client supports this with gamified performance tracking and optional coworking chats for extra accountability.**Hiring & Onboarding Steps**

1. **Online Application** – Fill out a short form outlining your availability and answering a few questions about your communication style
2. **Skill Test** – Complete a short written assessment that mimics live chat situations
3. **Virtual Interview** – Participate in a video-free online interview via a typing chat session
4. **Paid Training** – Join a cohort of new hires for 3–5 days of onboarding, including platform walkthroughs and roleplays

5. **Mentored Launch** – Start with limited chat volume while a senior agent monitors and supports your work
6. **Full Independence** – After 2–3 weeks, you'll have full access to the support queues and optional cross-training

**What It's Like to Work Here** The client emphasizes communication, accountability, and low-pressure growth. You'll be encouraged to ask questions, suggest ideas, and be yourself while building a reliable source of remote income. There are no endless meetings, no micromanagement, and no need to sound like a robot in your replies. You'll get weekly performance insights, opportunities for bonuses, and optional upskilling into more advanced customer service or team lead roles—all from your own workspace.

#### **Perks and Benefits**

- Flexible weekly hours that fit your life
- Paid training and shadowing
- Weekly or biweekly payments via direct deposit
- Referral bonuses when friends join
- Access to a learning library with short courses
- Optional health/wellness reimbursement
- Holiday availability bonuses
- "Remote MVP" awards with prizes
- Home office allowance after 60 days
- Promotions based on consistency, not seniority

**Why This Role is Perfect for You** If you've been searching for "work from home jobs no experience" but keep finding scams or vague gigs, this is your clear path forward. You'll get proper training, scheduled hours, and consistent pay while building in-demand skills. Whether you're switching careers, re-entering the workforce, or exploring remote work for the first time, this is a chance to contribute to real companies while working safely and comfortably from wherever you are.

**Frequently Asked Questions**

**Is this really entry-level?** Yes. This is designed for complete beginners. The only requirement is that you're coachable and can communicate clearly.

**Do I need any software?** All tools are browser-based. You'll be given access and onboarding instructions during training.

**Can I work on weekends?** Yes, weekend availability is welcome but not required. It can even increase your hourly pay rate.

**Is it okay if I've never worked remotely?** Absolutely. You'll get guidance on setting up your space, managing your time, and working independently.

**How fast can I start?** After applying, most hires are trained and working within 10–14 days.

**Ready to Start?** If you're excited to earn up to \$35/hour chatting with customers—and you don't have a degree or resume full of experience—this could be the start of something real. Click apply and take the first step.

**APPLY NOW**

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