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Online Chat Customer Support Positions – Entry-Level Roles with Adaptable Hours at \$25-\$35 Per Hour

Description

Company Overview:

Welcome to our world! Positioned as a leading online chat support beacon, we cater to a myriad of ecommerce stores across the UK, with a mission to deliver unparalleled customer service through engaging live chat experiences. In the midst of rapid expansion, we are seeking vibrant individuals to join our journey, focused on fostering customer satisfaction and continuous learning. Discover a challenging yet nurturing work environment where your growth is limitless. Become an Entry Level Live Chat Assistant and let's redefine the realms of exceptional customer service together!

Job Description:

As a Live Chat Assistant, you will find yourself at the frontline, adeptly addressing customer inquiries through live chat support. You'll be the voice that amplifies our commitment to outstanding service, delving deep into the ecommerce world to resolve issues and answer queries. Under the guidance of our seasoned customer service experts, you'll navigate your way, growing and learning every step of the journey!

Key Responsibilities:

- **Real-Time Customer Interaction:** Immerse yourself in real-time conversations as a Live Chat Assistant, demonstrating adept written communication and multitasking skills.
- **Unmatched Customer Service:** Uphold our legacy by being a friendly, empathetic, and timely problem-solver for our diverse clientele.
- **Ecommerce Problem Solving:** Investigate and resolve any ecommerce-related queries or challenges, ensuring customer satisfaction.
- **Collaborate and Learn:** Work closely with our experienced customer service professionals, contributing to our collective success whilst learning and growing.

Qualifications:

- **Educational Background:** A GCSE or equivalent is your stepping stone to join us.

Hiring organization

Work From Home Customer Service

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

December 31, 2025

Valid through

01.01.2029

- **Written Communication Expertise:** Exceptional written communication skills are essential, ensuring every chat interaction is memorable.
- **Multitasking Ability:** Efficiently manage multiple inquiries, prioritising effectively.
- **Adaptability:** Thrive in our dynamic, fast-paced environment.
- **Tech-Savvy:** Proficiency in basic computer skills and Microsoft Office is essential; familiarity with ecommerce platforms like Shopify and WooCommerce is advantageous!

Compensation:

Earn a competitive salary of £20-£28 per hour, with compensation tailored to your experience and qualifications.

Benefits:

Enjoy a comprehensive benefits package featuring health, dental, vision insurance, pension scheme matching, and paid time off, along with numerous career growth and development opportunities!

FAQs About Remote Work:

- **Embracing Remote Work:** Remote work offers flexibility and work-life balance, allowing you to break free from traditional office boundaries.
- **Benefits of Remote Work:** Experience increased productivity, savings on commute, and a personalised work atmosphere, while connecting with a diverse global team.
- **Overcoming Remote Challenges:** Remote work poses challenges such as isolation and distractions, but we are here to support you in overcoming them and thriving in your role.
- **Training and Onboarding:** Comprehensive training, both theoretical and practical, is provided, along with constant support and feedback to ensure your success.
- **Career Advancement:** We are invested in your growth, offering opportunities for advancement, continuous learning, and skill development.

About Jobtacular.com:

Jobtacular.com is your guide in the expansive realm of entry-level work-from-home jobs in the UK, connecting employers and candidates in the remote and work-from-home universe. Whether you're seeking a full-time position or a part-time opportunity, let Jobtacular.com navigate you to your ideal remote role!

Conclusion:

Are you prepared to embark on a rewarding journey as our Entry Level Live Chat Assistant? If you possess excellent communication skills, a talent for multitasking, and a passion for service, we want you on our team! Enjoy competitive remuneration, extensive benefits, and a platform for career growth. Thank you for considering joining us – your potential new home for entry-level work-from-home jobs in the UK!

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