

<https://jobtacular.com/job/work-from-home-jobs-no-phone-calls-25-35-hour-text-only-support-role-100-quiet-100-remote/>

APPLY NOW

Work From Home Jobs No Phone Calls |
\$25-\$35/Hour Text-Only Support Role - 100%
Quiet, 100% Remote

Description

Want to Work from Home Without Talking to Anyone? This Is the Real Deal.

You searched “work from home jobs no phone calls” for a reason: You’re tired of loud environments, sales calls, and forced enthusiasm. You want quiet focus, flexible hours, and real income. We hear you. We’re hiring for a **Remote Text-Only Support Role**—a fully written support position where you’ll earn **\$25–\$35/hour**, work from anywhere, and never have to speak on the phone or appear on camera.

Why This Role Exists

Let’s face it: Not everyone thrives on calls. Some people do their best work when they can **think, type, and focus**. This role is built for those people. All customer support is done via live chat—no voice, no video, no meetings. You’ll use a dashboard, saved responses, and internal tools to help customers with common issues like login problems, billing updates, and account questions.

Core Responsibilities

Respond to live customer chats using quick replies and templates
Guide users through simple issues like password resets and plan changes
Flag complex problems for tier 2 support or supervisors
Log and summarize each chat in the system
Maintain a friendly, professional tone without needing to smile on cue

Ideal Candidates

People with **phone anxiety** or those who simply prefer to write
First-time remote workers who want structure without constant interruptions
Writers, editors, introverts, and independent thinkers
Parents, students, and caregivers who need quiet, flexible hours
Anyone burned out by customer service jobs that require nonstop talking

What You Don’t Need

A headset, webcam, or phone

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 19, 2025

Valid through

01.01.2029

Any experience in support—we'll train you
A college degree
To live in a big city
To attend meetings or check in on camera

What You Do Need

Typing speed of 40+ WPM
Clear written English and good grammar
A desktop or laptop (no tablets or phones)
Reliable high-speed internet (10 Mbps download minimum)
A focused home workspace
Minimum availability of 15 hours/week

Pay & Perks

\$25/hour starting pay
Performance bonuses, accuracy incentives, and shift premiums (up to \$35/hour)
Biweekly direct deposit
Paid training and live simulation onboarding
Flexible scheduling – set weekly shift blocks that fit your life
Weekend and night shift bonus pay
Health, dental, and vision benefits after 60 days (for full-time roles)
Promotion opportunities into QA, training, and workflow teams

What a Quiet Shift Looks Like

You log in at your scheduled time, headset-free and in total silence. A customer pings in asking how to change their password. You send the instructions and update their log. Another user wants a refund—you verify their account and complete the request. You move from one calm, text-only chat to the next, sipping coffee and wearing whatever you want. When your shift ends, you log out. **No ringing phones. No raised voices. No stress.**

What You'll Learn

How to manage support workflows without calls
How to write clearly and efficiently in a customer service setting
How to organize your workspace and mind for productive remote work
How to navigate platforms like Intercom, Freshdesk, and Zendesk
How to grow in a remote-first role based on skill, not volume

What Our Agents Say

"I used to work in a call center and came home exhausted. Now, I help just as many people—but I do it through chat, at my own pace, without being drained." – Stephanie T., Oregon
"This is the first job that fits *me*. No calls, no fake smiles, no pressure. Just focused work and real income." – Rafi Q., Pennsylvania

FAQs

Will I have to answer calls or go on video?

Nope. This is a **100% chat-based role**. You'll never be expected to speak to

customers.

What kind of experience do I need?

None. We hire for potential and provide full paid training.

Can I work at night?

Yes. We offer 24/7 scheduling with bonus pay for overnight and weekend hours.

How quickly can I start?

Accepted applicants usually begin training within 3–5 business days.

What if I want to move up?

We love promoting from within. You can move into lead, trainer, or QA positions over time.

Apply Now

You want quiet, focused, real work from home—and this is it. **Click the Apply Now button** to start your application. You could be earning \$25–\$35/hour in a chat-only support role within days. No phones. No meetings. Just peace and a paycheck.

Visit Site

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