

<https://jobtacular.com/job/work-from-home-no-phone-calls-25-35-hour-remote-chat-support-quiet-focused-and-100-voice-free/>

**APPLY NOW**

## Work from Home No Phone Calls | \$25-\$35/Hour Remote Chat Support – Quiet, Voice-Free Role

### Description

### Hate Talking on the Phone? This Remote Job Pays You to Help People—Without Saying a Word

If you typed “**work from home no phone calls**,” you’re probably done with customer yelling, awkward silences, and being tied to a headset for 8 hours straight. We get it. This job is designed specifically for people who want to **work quietly, think clearly, and earn consistently—without ever picking up a phone**. We’re hiring **Remote Chat Support Agents** to handle real customer issues through written communication only. You’ll make **\$25–\$35/hour**, create your own schedule, and never have to speak a word.

### What You’ll Be Doing

You’ll respond to customer support messages in real time via chat—think login help, account changes, refund requests, or troubleshooting steps. You’ll use structured templates and support docs to get through your queue confidently. Everything happens in writing. No video. No audio. Just clean, calm, professional interaction from behind a screen.

### What This Role Includes

- Responding to live chats using a streamlined dashboard
- Providing quick, accurate answers using saved replies and help guides
- Tracking tickets and tagging issues for internal review
- Managing multiple chats at once while staying clear and composed
- Collaborating with the team via Slack or internal messaging—still no voice calls

### You’re a Perfect Fit If...

- You get drained by phone conversations
- You prefer written communication and detail-oriented work

#### Hiring organization

Entry Level Remote Jobs

#### Employment Type

Full-time

#### Industry

Customer Service

#### Job Location

Remote work from: United States

#### Base Salary

\$ 25 - \$ 35

#### Date posted

June 30, 2025

#### Valid through

01.01.2029

- You want to work independently and avoid interruptions
- You value structure, clarity, and peace in your workflow
- You're starting fresh and want a remote job with full training

## What You Don't Need

- A degree, résumé full of jobs, or customer service history
- Phone skills—this is 100% voice-free
- Prior remote job experience
- Zoom meetings or video check-ins
- A quiet household (as long as you can type in peace)

## What You Do Need

- Typing speed of at least 40 WPM
- A laptop or desktop computer (Mac or PC)
- Stable internet (10 Mbps or faster)
- Solid written English and professionalism in tone
- 15–40 hours/week availability (you pick your blocks)
- The ability to focus during your scheduled shift

## Pay, Schedule & Perks

- \$25/hour base pay
- Peak shift and weekend bonuses up to \$35/hour
- Paid onboarding with simulated chat sessions
- Biweekly direct deposit
- Choose your schedule weekly
- Optional benefits after 60 days for full-time workers
- Advancement opportunities in QA, content writing, or support training

## A Day in the Life

You log in at 8 PM with your headphones playing background music—just for you. First chat: a customer can't access their invoice—you send the proper link and

template. Next: someone needs to cancel their membership—you handle it with two clicks and a confirmation. No voices. No background noise. Just pure productivity—and a nice hourly rate.

## What You'll Learn

- How to navigate real-time chat software like Zendesk, HelpScout, or Intercom
- How to troubleshoot issues while managing multiple conversations
- How to stay calm and consistent in written customer communication
- How to grow your digital career without ever needing to speak up
- How to make quiet work pay loud dividends

## Agent Reviews

*"I've always dreaded phones. This job lets me focus, get stuff done, and keep my peace. I love it."* – Jamie L., Michigan

*"No awkward silences. No noise. Just me, my keyboard, and a paycheck every week."* – Morgan F., Utah

## FAQs

### **Q: Will I ever be on the phone?**

Never. This is 100% chat-based. No voice communication required.

### **Q: Is training paid?**

Yes. You'll be paid for every hour of onboarding and simulation work.

### **Q: Do I have to work full-time?**

No. We hire for part-time and full-time roles. Minimum 15 hours/week.

### **Q: Can I grow from this role?**

Definitely. Many of our writers, QA agents, and onboarding coaches started right here.

## Apply Now

If you're done with phone fatigue and ready for a job that respects your quiet style, **click the Apply Now button** to get started. We'll train you, support you, and never ask you to say a single word. Just type, help, and earn.

[Visit Site](#)

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