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## Remote Work Overnight Positions – Entry-Level Digital Chat Support | \$25–\$35/hr

### Description

**Job Title:** Remote Night Shift Messaging Support Rep

**Compensation:** \$25–\$35 per hour, paid weekly via direct deposit

**Location:** Remote – Open to all locations with strong internet access

**Schedule:** Overnight hours (9 PM to 7 AM); minimum 15 hours per week

**Experience Required:** No prior experience required

**Education Required:** No degree necessary

### Position Overview

Jobtacular is spotlighting one of the most accessible **work from home overnight jobs** available for night owls, second-shifters, or anyone who thrives outside the standard 9–5. This fully remote live chat support position involves assisting customers during the overnight hours through a fast, browser-based messaging platform. You won't be making or receiving phone calls. No cold outreach. No video meetings. Your only responsibility is to help customers solve basic problems and navigate their options through text-based communication.

This opportunity is ideal for individuals seeking a stable and flexible work-from-home income during quieter hours. Whether you're a parent, freelancer, student, or simply prefer working after sunset, this role gives you autonomy, weekly pay, and simple, structured expectations.

### What You'll Be Doing on Your Shifts

- Monitoring incoming chat support tickets in a live dashboard
- Sending links and saved responses to customers with order, login, or discount questions
- Assisting users with password resets, subscription edits, or access issues
- Identifying common errors and flagging them for content or tech teams
- Following written protocols for when and how to escalate issues
- Tagging tickets and logging simple summaries of resolved chats

### Why This Role Is a Match for You

You're searching for **work from home overnight jobs** because you value peace, focus, and freedom. Maybe you're juggling responsibilities during the day. Maybe you're overseas and your "night" matches our "day." Or maybe you just function better after dark. This job is asynchronous, flexible, and easy to learn—without the hassle of endless meetings, onboarding bottlenecks, or equipment requirements.

### Tools & Requirements

- Personal laptop or desktop computer (Mac or PC)
- Stable internet connection (10 Mbps or higher recommended)

### Hiring organization

Work From Home Customer Service

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

June 10, 2025

### Valid through

01.01.2029

- Chrome or Firefox browser
- Typing speed of at least 45 WPM
- Ability to read, respond, and write clearly in English
- A quiet space where you can focus during shifts

### **Pay Rate, Hours, and Training**

You'll begin at \$25/hr. If you maintain high accuracy and response ratings for three consecutive weeks, you'll move into a \$30-\$35/hr tier. There are no quotas or hidden performance traps—just clear goals and fast feedback.

You'll schedule your preferred overnight blocks weekly using our shift selection tool. Most reps work between 15 and 30 hours per week, depending on availability.

Training includes:

- Short onboarding video series (approx. 2 hours total)
- Simulated chats to practice resolving user issues
- Real-time chat shadowing with a current overnight rep
- Onboarding typically completed in under 3 days

### **A Glimpse into a Real Shift**

You log in at 10:00 PM. A customer asks how to apply two discount codes—you send the policy and offer an alternate promo link. Another can't access their dashboard—you confirm their account and walk them through a reset link. A third user is confused about shipping timeframes—you paste in the tracking tool and confirm delivery ETA. You take a break around midnight, return, handle five more low-pressure conversations, and end your shift by 2:30 AM. You close your browser knowing everything was resolved without stress.

### **What Current Reps Are Saying**

"I used to bartend until 2 AM every night. Now I do this instead, from home, while listening to music. It's calm, simple, and pays better than most night jobs I've had."

- *Jonathan R., Phoenix, AZ*

"I'm a stay-at-home mom during the day, so overnight is the only time I can work. I get in, help people, log out, and don't have to talk to a single person on the phone."

- *Tami L., Richmond, VA*

### **FAQs You Might Be Wondering About**

#### **Is this customer service on the phone?**

Nope. This role is entirely live chat. No phone calls, no talking.

#### **Do I need past experience?**

Not at all. This is beginner-friendly. You'll get everything you need in training.

#### **Are overnight hours flexible?**

Yes. You choose from available blocks that fit your schedule.

#### **Is this a contract job or employee role?**

Contract position. You invoice weekly, and pay is sent every Friday.

#### **What if I miss a scheduled shift?**

No problem. Just update your availability in the dashboard and reschedule your blocks.

### **Apply Now – Work Overnight from Home**

Click the Apply Now button to land one of the best **work from home overnight jobs** available online. Start training this week, set your own overnight hours, and enjoy weekly pay without ever picking up a phone. This is your path to quiet,

focused income—on your terms.

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