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Online Chat Customer Support Roles – Flexible Jobs Paying \$25-\$35 Per Hour

Description

Yelp Remote Jobs | \$25-\$35/Hour

How to Apply: Visit jobtacular.com and click “Apply Now” to begin your application today.

Explore Flexible Remote Work Opportunities

Our client is seeking Live Chat Customer Support Agents to assist customers with inquiries related to online services, including Yelp-related support. This fully remote position offers \$25-\$35 per hour, making it an excellent opportunity for those seeking flexible work-from-home options. If you're passionate about helping customers and want a rewarding remote role, this job is for you.

Key Responsibilities

Real-Time Support: Respond to customer inquiries via live chat, providing clear and friendly assistance for questions about Yelp services.

Problem Solving: Address customer concerns such as account troubleshooting, service navigation, or billing discrepancies, escalating when necessary.

Transaction Assistance: Help customers with account changes, subscription modifications, and other service-related requests.

Stay Knowledgeable: Learn about Yelp's tools and services to deliver accurate and helpful information.

Organized Documentation: Keep detailed records of customer interactions to ensure smooth follow-ups and effective teamwork.

Collaborate Actively: Share feedback with your team to improve workflows and enhance the customer experience.

What Your Day Will Look Like

Morning: Log into your system, review updates, and start assisting customers with basic queries like resetting passwords or accessing account features.

Midday: Handle more detailed cases such as resolving billing disputes or guiding customers through account setups. Participate in a team meeting to share insights and receive updates.

Afternoon: Complete follow-ups, process service changes, and attend a short training session to refine your skills. Wrap up your day by organizing notes for future reference.

What We're Looking For

Entry-Level Friendly: No experience is required; enthusiasm and adaptability are key.

Strong Communicator: Excellent written communication skills to handle live chat

Hiring organization

Remote Entry Level Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand

Base Salary

\$ 25 - \$ 35

Date posted

January 23, 2025

Valid through

01.01.2029

inquiries effectively.

Problem-Solving Mindset: Ability to think critically and resolve customer concerns with empathy and efficiency.

Tech Basics: Familiarity with online platforms like Yelp and tools like Google Workspace is helpful but not required.

Attention to Detail: Manage multiple conversations while maintaining thorough and accurate records.

Remote-Ready Workspace: A reliable internet connection and a quiet, distraction-free environment are essential.

Flexible Hours: Be available to work evenings, weekends, or holidays if needed.

Tips for Thriving in This Role

Set a Routine: Create a daily schedule with structured work hours and breaks.

Optimize Your Workspace: Ensure your environment is organized, quiet, and conducive to focused work.

Customer Focused: Adapt your responses to meet each customer's unique needs.

Collaborate Effectively: Stay engaged with your team to share insights and improve service quality.

Leverage Training Resources: Use available tools to enhance your knowledge and confidence in the role.

Benefits

Competitive Pay: Earn \$25-\$35 per hour while working from the comfort of home.

Paid Training: Comprehensive onboarding ensures you're prepared for success.

Flexible Scheduling: Enjoy a remote role with hours that suit your lifestyle.

Career Growth: Opportunities to advance as you gain experience and refine your skills.

Recognition and Incentives: Be rewarded for your contributions with performance-based bonuses and rewards.

Common Questions

What is the pay for this role? The position offers \$25-\$35 per hour, based on performance and experience.

Do I need experience? No, this role is entry-level friendly with full training provided.

What equipment is required? A computer, high-speed internet, and a distraction-free workspace are necessary.

What kind of training will I receive? Paid training prepares you to excel in live chat customer support.

What are the working hours? Flexible schedules are available, including evenings, weekends, and holidays.

Apply Now

Visit jobtacular.com and click "Apply Now" to start your application. No resumes or cover letters are required—just a quick and simple process to begin your remote career.

Why This Opportunity is Perfect for You

If you're ready to work from home and help customers while earning competitive pay, this role is for you. Build valuable skills, enjoy flexibility, and make a meaningful

impact in a fully remote position. Apply today at **jobtacular. com** and start your journey as a Live Chat Customer Support Agent.

APPLY NOW

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